

**From:** Anthony Paiz apaiz@runbeck.net   
**Subject:** Re: MS-ISAC CYBERSECURITY ADVISORY - A Vulnerability in TeamViewer Cloud Allow for Offline Password Cracking - PATCH: NOW - TLP: WHITE  
**Date:** August 24, 2020 at 8:15 AM  
**To:** Lynch, Britni.Britni.Lynch@co.snohomish.wa.us, Fell, Garth.Garth.Fell@co.snohomish.wa.us  
**Cc:** Jonathan Wright jwright@runbeck.net, Harris, Randy /o=ExchangeLabs/ou=Exchange Administrative Group /cn=Recipients/cn=e91bc8239193484bb88efa073c3064b4-Harris, Ran>, Braathen, JD /o=ExchangeLabs/ou=Exchange Administrative Group /cn=Recipients/cn=a19366b1a146437189b06c863b453bac-Braathen, J>, Joseph Ferrara jferrara@runbeck.net

AP

**CAUTION :** This email originated from outside of this organization. Please exercise caution with links and attachments.

Thanks Britni

**ANTHONY PAIZ**

Vice President, Field Services



**a:** 2800 S. 36<sup>th</sup> Street, Phoenix, AZ 85034

**d:** 480-455-1013 | **c:** 602-550-3159

[runbeck.net](http://runbeck.net)

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**From:** "Lynch, Britni" <Britni.Lynch@co.snohomish.wa.us>

**Date:** Monday, August 24, 2020 at 8:02 AM

**To:** Anthony Paiz <apaiz@runbeck.net>, "Fell, Garth" <Garth.Fell@co.snohomish.wa.us>

**Cc:** Jonathan Wright <jwright@runbeck.net>, "Harris, Randy" <Randall.Harris@co.snohomish.wa.us>, "Braathen, JD" <Jon.Braathen@co.snohomish.wa.us>, Joseph Ferrara <jferrara@runbeck.net>

**Subject:** Re: MS-ISAC CYBERSECURITY ADVISORY - A Vulnerability in TeamViewer Cloud Allow for Offline Password Cracking - PATCH: NOW - TLP: WHITE

Good morning,

Joe can reach out to me at anytime to coordinate this update.

Thank you,

Britni Lynch

Elections Inbound Ballot Specialist



3000 Rockefeller Avenue, M/S 505

Everett, WA 98201-4059

425-262-2285 | [britni.lynch@snoco.org](mailto:britni.lynch@snoco.org) | [www.snoco.org](http://www.snoco.org)

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**From:** Anthony Paiz <[apaiz@runbeck.net](mailto:apaiz@runbeck.net)>  
**Sent:** Monday, August 24, 2020 7:20 AM  
**To:** Fell, Garth <[Garth.Fell@co.snohomish.wa.us](mailto:Garth.Fell@co.snohomish.wa.us)>  
**Cc:** Jonathan Wright <[jwright@runbeck.net](mailto:jwright@runbeck.net)>; Lynch, Britni <[Britni.Lynch@co.snohomish.wa.us](mailto:Britni.Lynch@co.snohomish.wa.us)>; Harris, Randy <[Randall.Harris@co.snohomish.wa.us](mailto:Randall.Harris@co.snohomish.wa.us)>; Braathen, JD <[Jon.Braathen@co.snohomish.wa.us](mailto:Jon.Braathen@co.snohomish.wa.us)>; Joseph Ferrara <[Jferrara@runbeck.net](mailto:Jferrara@runbeck.net)>  
**Subject:** Re: MS-ISAC CYBERSECURITY ADVISORY - A Vulnerability in TeamViewer Cloud Allow for Offline Password Cracking - PATCH: NOW - TLP: WHITE

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Good Morning Garth,

Not sure if my email went through last night but wanted to follow up.

We have received an updated TeamViewer version that complies with the identified vulnerability. The team will need to remote in and update the version. I can have Joe Ferrara reach out to your team at their convenience to upgrade both units.

Take care,

**ANTHONY PAIZ**

Vice President, Field Services



**a:** 2800 S. 36<sup>th</sup> Street, Phoenix, AZ 85034

**d:** 480-455-1013 | **c:** 602-550-3159

[runbeck.net](http://runbeck.net)

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**From:** "Fell, Garth" <[Garth.Fell@co.snohomish.wa.us](mailto:Garth.Fell@co.snohomish.wa.us)>

FROM: Garth Fell <Garth.Fell@co.snohomish.wa.us>

**Date:** Sunday, August 23, 2020 at 1:31 PM

**To:** Anthony Paiz <apaiz@runbeck.net>

**Cc:** Jonathan Wright <jwright@runbeck.net>, "Lynch, Britni" <Britni.Lynch@co.snohomish.wa.us>, "Harris, Randy" <Randall.Harris@co.snohomish.wa.us>, "Braathen, JD" <Jon.Braathen@co.snohomish.wa.us>, Joseph Ferrara <jferrara@runbeck.net>

**Subject:** RE: MS-ISAC CYBERSECURITY ADVISORY - A Vulnerability in TeamViewer Cloud Allow for Offline Password Cracking - PATCH: NOW - TLP: WHITE

Anthony,

Did I miss an update on TeamViewer and whether there is anything we need to do?

**Garth Fell**

County Auditor

**Snohomish County Auditor's Office** 

3000 Rockefeller Avenue

Everett, WA 98201

425-388-3472 | [garth.fell@snoco.org](mailto:garth.fell@snoco.org) | [www.snoco.org](http://www.snoco.org)

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**From:** Anthony Paiz [mailto:[apaiz@runbeck.net](mailto:apaiz@runbeck.net)]

**Sent:** Wednesday, August 5, 2020 2:43 PM

**To:** Fell, Garth <[Garth.Fell@co.snohomish.wa.us](mailto:Garth.Fell@co.snohomish.wa.us)>

**Cc:** Jonathan Wright <[jwright@runbeck.net](mailto:jwright@runbeck.net)>; Lynch, Britni <[Britni.Lynch@co.snohomish.wa.us](mailto:Britni.Lynch@co.snohomish.wa.us)>; Harris, Randy <[Randall.Harris@co.snohomish.wa.us](mailto:Randall.Harris@co.snohomish.wa.us)>; Braathen, JD <[Jon.Braathen@co.snohomish.wa.us](mailto:Jon.Braathen@co.snohomish.wa.us)>; Joseph Ferrara <[jferrara@runbeck.net](mailto:jferrara@runbeck.net)>

**Subject:** RE: MS-ISAC CYBERSECURITY ADVISORY - A Vulnerability in TeamViewer Cloud Allow for Offline Password Cracking - PATCH: NOW - TLP: WHITE

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Good Afternoon Garth,

Thank you for sending this to me. We received this alert as well this morning. I'm currently working with TeamViewer now to identify vulnerabilities and if there are patches associated with our version. We currently utilize TV 9.0.224135. I will follow up with more detail as soon as I have something to share.

Hope you had a successful election yesterday.

Take care,

## ANTHONY PAIZ

Vice President, Field Services



**a:** 2800 S. 36<sup>th</sup> Street, Phoenix, AZ 85034

**d:** 480-455-1013 | **c:** 602-550-3159

[runbeck.net](http://runbeck.net)

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**From:** Fell, Garth <[Garth.Fell@co.snohomish.wa.us](mailto:Garth.Fell@co.snohomish.wa.us)>

**Sent:** Wednesday, August 5, 2020 10:36 AM

**To:** Anthony Paiz <[apaiz@runbeck.net](mailto:apaiz@runbeck.net)>

**Cc:** Lynch, Britni <[Britni.Lynch@co.snohomish.wa.us](mailto:Britni.Lynch@co.snohomish.wa.us)>; Harris, Randy <[Randall.Harris@co.snohomish.wa.us](mailto:Randall.Harris@co.snohomish.wa.us)>; Braathen, JD <[Jon.Braathen@co.snohomish.wa.us](mailto:Jon.Braathen@co.snohomish.wa.us)>

**Subject:** FW: MS-ISAC CYBERSECURITY ADVISORY - A Vulnerability in TeamViewer Cloud Allow for Offline Password Cracking - PATCH: NOW - TLP: WHITE

**Importance:** High

Anthony,

Does this advisory apply to the version of TeamViewer deployed with Agilis environment?  
What is your recommendation in regards to any action that may need to take place?

Thanks,

Garth Fell  
Snohomish County Auditor

Sent from my Verizon, Samsung Galaxy smartphone

----- Original message -----

----- Original message -----

From: MS-ISAC Advisory <[MS-ISAC.Advisory@msisac.org](mailto:MS-ISAC.Advisory@msisac.org)>

Date: 8/5/20 7:28 AM (GMT-08:00)

To: Michael Aliperti <[Michael.Aliperti@cisecurity.org](mailto:Michael.Aliperti@cisecurity.org)>

Subject: MS-ISAC CYBERSECURITY ADVISORY - A Vulnerability in TeamViewer Cloud Allow for Offline Password Cracking - PATCH: NOW - TLP: WHITE

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## **MS-ISAC CYBERSECURITY ADVISORY**

### **MS-ISAC ADVISORY NUMBER:**

2020-106

### **DATE(S) ISSUED:**

08/05/2020

### **SUBJECT:**

A Vulnerability in TeamViewer Cloud Allow for Offline Password Cracking

### **OVERVIEW:**

A vulnerability has been discovered in TeamViewer, which could allow for offline password cracking. TeamViewer is a program used for remote control, desktop sharing, online meetings, web conferencing, and file transfer between systems. Successful exploitation of this vulnerability could allow an attacker to launch TeamViewer with arbitrary parameters. The program could be forced to relay an NTLM authentication request to the attacker's system allowing for offline rainbow table attacks and brute force cracking attempts. These attacks could lead to further exploitation due to stolen credentials from successful exploitation of this vulnerability.

### **THREAT INTELLIGENCE:**

There are currently no reports of this vulnerability being exploited in the wild.

### **SYSTEMS AFFECTED:**

1. TeamViewer versions 15.8.3 and prior

### **RISK:**

#### **Government:**

1. Large and medium government entities: **High**
2. Small government entities: **Medium**

#### **Businesses:**

1. Large and medium business entities: **High**
2. Small business entities: **Medium**

#### **Home users: Low**

### **TECHNICAL SUMMARY:**

A vulnerability has been discovered in TeamViewer, which could allow for offline password cracking. Specifically, this vulnerability is due to the program not properly quoting its custom URI handlers. This vulnerability can be exploited when the system

visits a maliciously crafted website.

Successful exploitation of this vulnerability could allow an attacker to launch TeamViewer with arbitrary parameters. The program could be forced to relay an NTLM authentication request to the attacker's system allowing for offline rainbow table attacks and brute force cracking attempts. These attacks could lead to further exploitation due to stolen credentials from successful exploitation of this vulnerability.

## **RECOMMENDATIONS:**

We recommend the following actions be taken:

3. Apply appropriate patches from TeamViewer to the vulnerable systems after appropriate testing.
4. Remind users not to visit un-trusted websites or follow links provided by unknown or un-trusted sources.
5. Inform and educate users regarding threats posed by hypertext links contained in emails or attachments, especially from un-trusted sources.

## **REFERENCES:**

### **CVE:**

<https://cve.mitre.org/cgi-bin/cvename.cgi?name=CVE-2020-13699>

24x7 Security Operations Center

Multi-State Information Sharing and Analysis Center (MS-ISAC)

Elections Infrastructure Information Sharing and Analysis Center (EI-ISAC)

31 Tech Valley Drive

East Greenbush, NY 12061

[SOC@cisecurity.org](mailto:SOC@cisecurity.org) - 1-866-787-4722



**MS-ISAC**

Multi-State Information  
Sharing & Analysis Center



**Elections**

**Infrastructure**

ISAC



## **TLP: WHITE**

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