

TROUBLESHOOTING GUIDE



REMOVING A JAM



Insert key to unlock and open door.



Release the latch.



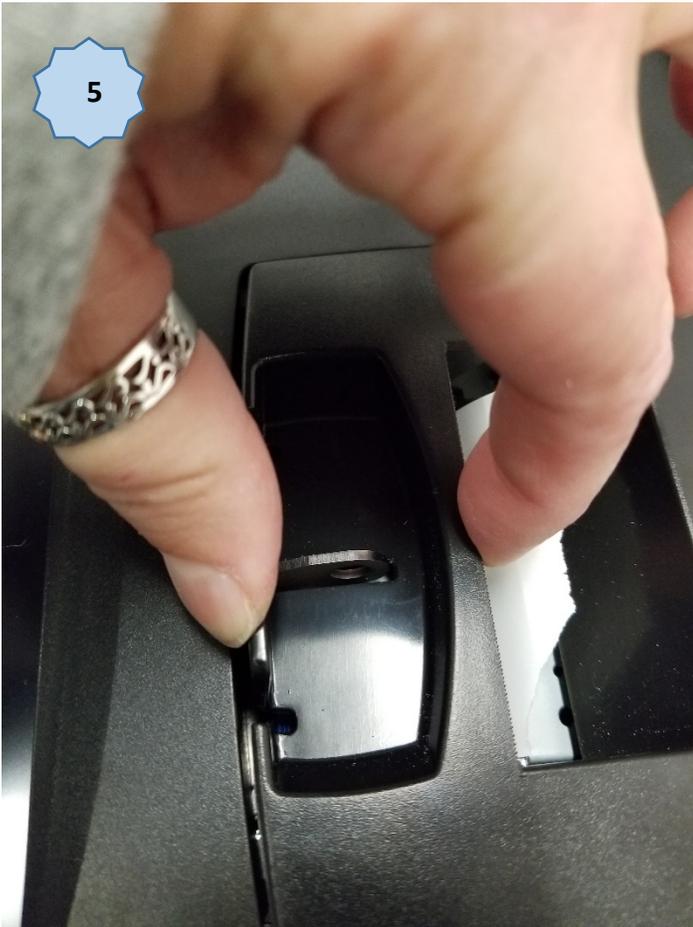
Slide unit forward and remove jammed ballot. After ballot is removed, slide unit back into position and lock.



Look for message indicating the ballot was successfully cast. Place it in ballot bin. If voters are in the precinct, retain ballot in auxiliary bin until there is an opportunity to put it in ballot bin.

If the ballot was NOT successfully cast, retain it in the auxiliary bin until the end of the night. Reconcile and feed ballot into tabulator if necessary.

REPLACING THE PAPER



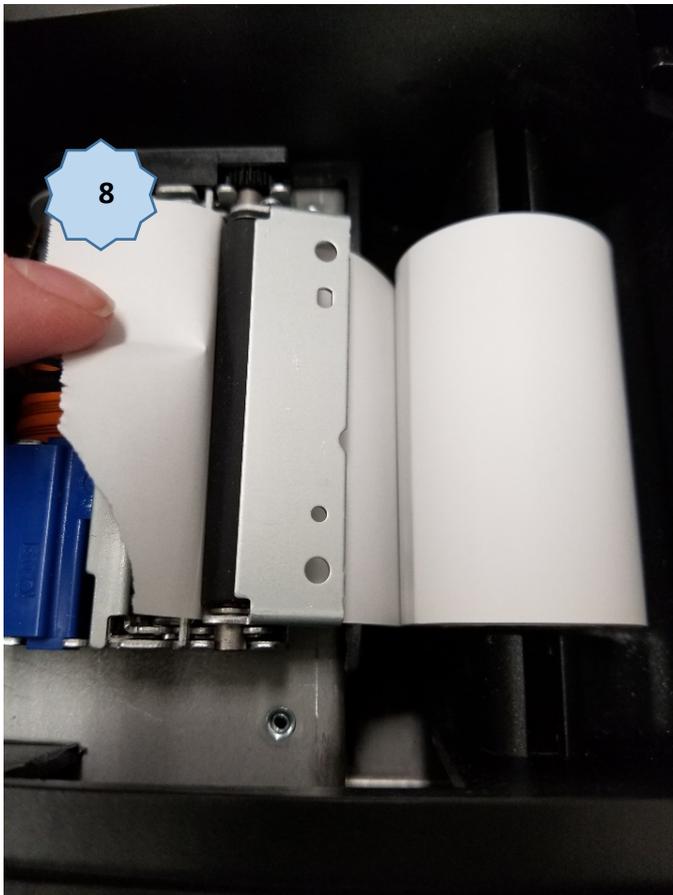
Pinch two sides together to open door.



Push blue tab to release the security bar that holds paper in place.



Remove security bar. NOTE: Pay close attention to how it was positioned. Insert new roll of paper.



Once new roll is in, replace security bar as shown. Snap gently into place.

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Feed end of paper into slot then close door.

RESETTING THE TABULATOR



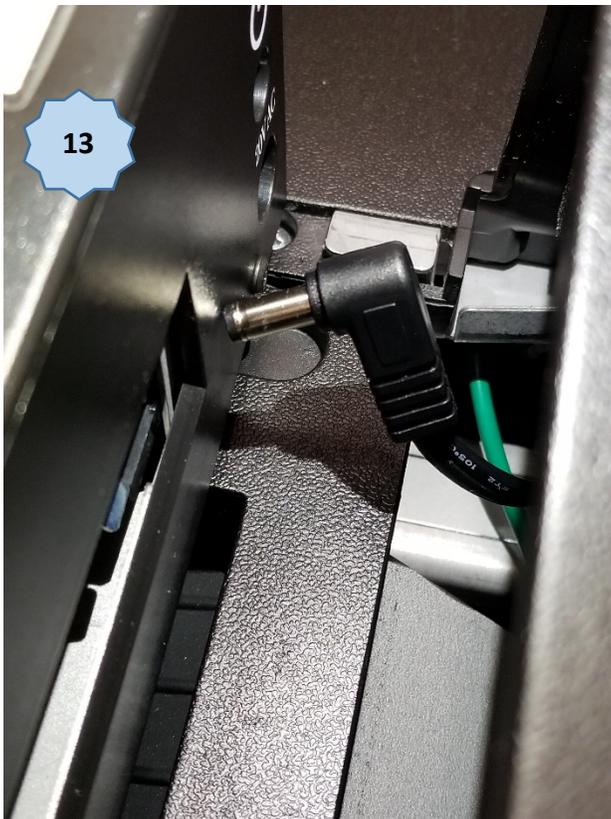
Insert key to unlock and open door.



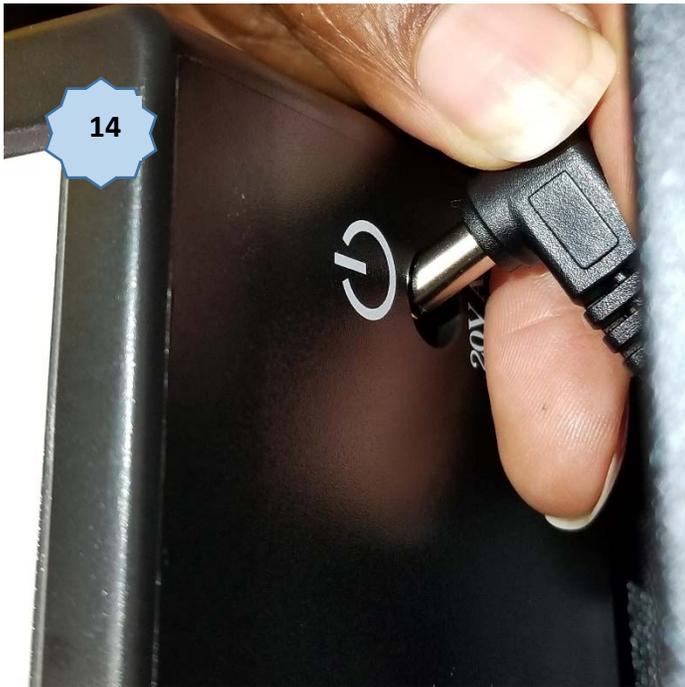
Release the latch.



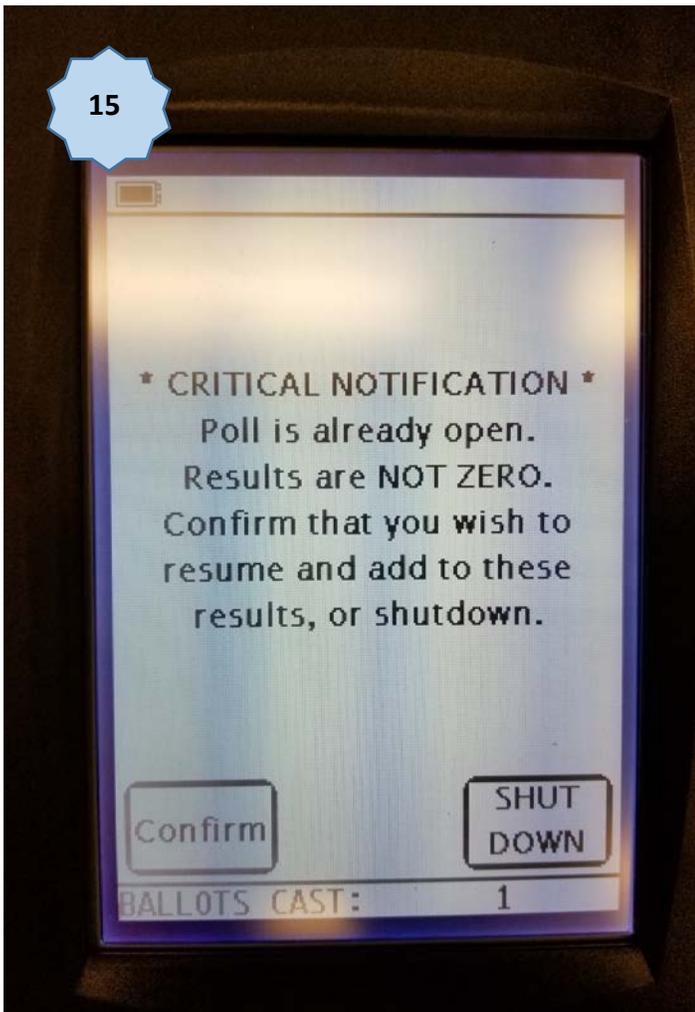
Slide unit forward.



Unplug the power cord.



- i. Insert tip of power cord into round opening located directly below the power icon- 
- ii. Gently push until the screen goes dark – your unit has now been reset.
- iii. Repeat step (ii) to get screen to turn back on.
- iv. Plug power cord into unit.
- v. Slide unit back into position and lock.
- vi. Unit should repeat the validation cycle.



- vii. When this screen appears, select **“CONFIRM”**.